

# TB85

## HW

### **How to recognize the barcode module's engine of TB85?**

P/N: 4080-085001G(Zebra SE2707)

P/N: 4080-085002G(Honeywell N6703)

### **Why I change the barcode module from Honeywell N6703 to Zebra SE2707 and then the barcode module stop work?**

When you replace the barcode module Honeywell N6703 and Zebra SE2707 with each other; please follow the below to clear data of early.

Press and hold the ScanService icon→ App info→Storage→Clear Data

### **Do we have the UK power cord for the TB85 - 2 Bay- Battery Charger\_5100-900027G?**

1550-905900G CABLE MODULE\_Power Cord(UK)\_3PIN\_18AWG\_1.1M (UK)

## ME

### **Can the TB85 be des-infected by alcohol ?**

It is no problem for industry alcohol 99.5% for housing.But need to avoid to flow in the Type-C



# NFC

## Can TB85 can handle Mifare DESfire card?

Yes, TB85 can read Mifare DESfire card without any problem.

# OS

## How to know the O.S version of TB85?

Settings→System→About tablet→Build number

## How to do O.S update of TB85 via SD card?

Settings→System→About tablet→Update Center→Pick OTA File→Download

O.S→Install

## How to do O.S update of TB85 via OTA?

Settings→System→About tablet→Update Center→Download O.S→Install

## How to get in Recovery Menu Mode of TB85 ?

You can following below steps:

1. Make sure the battery level >35%
2. Power off the device
3. Press and hold "Power button" + "volume up" key.
4. When you see "unitech logo" on the screen still hold keys until you see " No command" on screen then release "Power button" + "volume up" key
5. Press and hold "Power button" then quickly press "volume up" key one time
6. Recovery menu Appears
7. Use volume key up and down to move the cursor. Power key to enter selection.



## Does TB85 has LTE only version O.S for test?

Yes, please download O.S

<http://w3.tw.ute.com/pub/cs/firmware/TB85/TB85OSforLTEonly-TU00.53.44.03.zip>

## Why the internal storage became 4GB after I was use QFIL tool to update O.S?

When you're finishing the update O.S at using QFIL tool that you need to do a factory data reset then the internal storage will be became to 32GB due to this is an Qualcomm's adaptive strategy, so that a set of software can adapt to the memory configuration of 4 + 32GB, 64GB, 128GB.

## How to stop ScanService from auto starting?

Please follow below link to achieve the function.

<http://w3.tw.ute.com/pub/cs/product/TB85/TB85 How to stop ScanService from auto starting.pdf>

## How to change TB85 S/N?

Please following below steps to change the S/N of TB85:

1. Using QFIL to update O.S of TB85 to this debug O.S  
msm8953\_C802U\_E7165U\_RU00.53.44.10\_20181011\_userdebug  
O.S link:

[http://download1.tw.ute.com/cs/firmware/TB85/msm8953\\_C802U\\_E7165U\\_RU00.53.44.10\\_20181011\\_userdebug.zip](http://download1.tw.ute.com/cs/firmware/TB85/msm8953_C802U_E7165U_RU00.53.44.10_20181011_userdebug.zip)

2. Please follow the document: TB85 write SN procedure\_200706.pdf

3. Download the WriteTool\_V2.66\_130603.zip  
link:

[http://download1.tw.ute.com/cs/firmware/TB85/WriteTool\\_V2.66\\_130603.zip](http://download1.tw.ute.com/cs/firmware/TB85/WriteTool_V2.66_130603.zip)

4. When you finish the write SN, please using QFIL to update TB85 to the latest O.S version and factory reset TB85, currently O.S version is RU00.53.44.33  
O.S link:

[http://download1.tw.ute.com/cs/firmware/TB85/A8/msm8953\\_C802U1\\_E7165U1\\_RU00.53.44.33\\_20200116\\_user.rar](http://download1.tw.ute.com/cs/firmware/TB85/A8/msm8953_C802U1_E7165U1_RU00.53.44.33_20200116_user.rar)



## How to change the TB85's different screen sizes?

First of all, set the TB85 to be a developer.

Secondly, changing the value of the Smallest width

Setting → System → Developer options → Drawing → Smallest width

The range value of the Smallest width from 320dp to 1066dp.  
400dp is the default value

## How to disable WiFi Detect Captive Portal Mode?

Scan the StageGo QR code to disable it.

Captive Portal Checking Disable

EA320,EA500Plus,EA510,EA520,EA630,EA630\_Plus,HT330,HT380,HT730,PA760,TB85,TB85Plus,WD200

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or

setting StageGo:Configuration->>wireless->WiFi - Detect Captive Portal Mode->disable



# ScanService

## MSI code cannot not be scanned after suspend/resume?

IT is fix on ScanService V1.1.37.

# Software

## How to remote control TB85?

You can use teamviewer to do remote control.

<http://w3.tw.ute.com/pub/cs/software/teamviewer/tb85/old/TeamViewerQS.apk>

[http://w3.tw.ute.com/pub/cs/software/teamviewer/tb85/old/TeamViewerQSAddon\\_unitech\\_tb85-signed.apk](http://w3.tw.ute.com/pub/cs/software/teamviewer/tb85/old/TeamViewerQSAddon_unitech_tb85-signed.apk)

## How to Enable/Disable the barcode scanning through the browser on TB85?

[http://download1.tw.ute.com/cs/firmware/TB85/How\\_to\\_Enable\\_Disable\\_barcode\\_scanning\\_through\\_HTML5\\_on\\_TB85.doc](http://download1.tw.ute.com/cs/firmware/TB85/How_to_Enable_Disable_barcode_scanning_through_HTML5_on_TB85.doc)

