

case study

Housewares Retailer
Uses Unitech Products
for Easy Inventory
Management



Industry

Retail/Kitchen & Housewares

Application

Warehousing & Inventory
Management

Product

HT682 Mobile Computer
MoboLink Software

Customer Profile

In 1972, Sur La Table started as one store in Seattle, Washington selling quality cookware, bakeware, small electrics, bar and glassware, cutlery, and food items. Today, 45 years later, its grown to 121 stores around the United States with no plans for stopping.

Challenge

The West Coast-based retailer was using old Motorola mobile computers for inventory and warehousing and was looking for an update. They specifically wanted to work with a new manufacturer with quick turnaround service and person-to-person customer service.

Solution

Sur La Table searched for an enterprise device online and found Unitech among other brands. They reached out to us directly and tested a few of our units.

They liked the lightweight form factor of the HT682 mobile computer and thought it was ideal for their needs. With its 22-key keypad and running on the Windows CE 6.0 Pro platform, the ruggedly built HT682 is 6-foot drop rated and IP65 sealed to protect against dirt, dust, and water. The HT682 fit the bill perfectly as a tough scanner that was bound to encounter tumbles in their warehouses.

They bundled the devices with MoboLink, Unitech's proprietary mobile device management software, on the IoT platform. Designed to work in harmony with Unitech devices MoboLink optimizes data collection and app running. Internet connected units can be remotely controlled and have the ability to shut down if lost or stolen.



HT682 Mobile Computer